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#### INDEPENDENT AUDITOR'S REPORT

#### TO THE BOARD OF DIRECTORS OF

#### **EUROSURE INSURANCE COMPANY LIMITED**

## REPORT ON THE AUDIT OF THE RELEVANT ELEMENTS OF THE SOLVENCY AND FINANCIAL CONDITION REPORT

#### **Opinion**

We have audited the following Solvency II Quantitative Reporting Templates ("QRTs") contained in Annex I to Commission Implementing Regulation (EU) No 2015/2452 of 2 December 2015, of Eurosure Insurance Company Limited (the "Company"), prepared as at 31 December 2019:

- S.02.01.01 Balance sheet
- S.17.01.02 Non-Life Technical Provisions
- S.23.01.01 Own funds
- S.25.01.01 Solvency Capital Requirement
- S.28.01.01 Minimum Capital Requirement Only life or only nonlife insurance or reinsurance activity

The above QRTs are collectively referred to for the remainder of this report as "the relevant QRTs of the Solvency and Financial Condition Report".

In our opinion, the information in the relevant QRTs of the Solvency and Financial Condition Report as at 31 December 2019 is prepared, in all material respects, in accordance with the Insurance and Reinsurance Services and other Related Issues Law of 2016, the Commission Delegated Regulation (EU) 2015/35, the Commission Delegated Regulation (EU) 2016/467, the relevant EU Commission's Implementing Regulations and the relevant Orders of the Superintendent of Insurance (collectively "the Framework").

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#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the relevant QRTs of the Solvency and Financial Condition Report* section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the relevant QRTs of the Solvency and Financial Condition Report in Cyprus, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Emphasis of Matter**

We draw attention to the 'Valuation for solvency purposes' and 'Capital Management' sections of the Solvency and Financial Condition Report, which describe the basis of preparation. The Solvency and Financial Condition Report is prepared in compliance with the Framework, and therefore in accordance with a special purpose financial reporting framework. As a result, the Solvency and Financial Condition Report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

#### Other information

The Board of Directors is responsible for the Other information. The Other information comprises certain narrative sections and certain QRTs of the Solvency and Financial Condition Report as listed below:

#### Narrative sections:

- Business and performance
- Valuation for solvency purposes
- Capital management

QRTs (contained in Annex I to Commission Implementing Regulation (EU) No 2015/2452 of 2 December 2015):

- S.05.01.02 Premiums, claims and expenses by line of business
- S.05.02.01 Premiums, claims and expenses by country
- S.19.01.21 Non-Life insurance claims

Our opinion on the relevant QRTs of the Solvency and Financial Condition Report does not cover the Other information listed above and we do not express any form of assurance conclusion thereon.

In connection with our audit of the Solvency and Financial Condition Report, our responsibility is to read the Other information and, in doing so, consider whether the Other information is materially inconsistent with the relevant elements of the Solvency and Financial Condition Report, or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this Other information, we are required to report that fact. We have nothing to report in this regard.



## Responsibilities of the Board of Directors for the Solvency and Financial Condition Report

The Board of Directors is responsible for the preparation of the Solvency and Financial Condition Report in accordance with the Framework.

The Board of Directors is also responsible for such internal control as the Board of Directors determines is necessary to enable the preparation of a Solvency and Financial Condition Report that is free from material misstatement, whether due to fraud or error.

In preparing the Solvency and Financial Condition Report, the Board of Directors is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The Board of Directors is responsible for overseeing the Company's financial reporting process.

## Auditor's Responsibilities for the Audit of the relevant QRTs of the Solvency and Financial Condition Report

Our objectives are to obtain reasonable assurance about whether the relevant QRTs of the Solvency and Financial Condition Report are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but it is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the Solvency and Financial Condition Report.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the relevant QRTs of the Solvency and Financial Condition Report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
  procedures that are appropriate in the circumstances, but not for the purpose of
  expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of the basis of preparation used and the reasonableness of accounting estimates and related disclosures made by the Board of Directors.



• Conclude on the appropriateness of the Board of Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Solvency and Financial Condition Report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

#### Other Matter

Our report is intended solely for the Board of Directors of the Company and should not be used by any other parties. We do not, in giving this opinion, accept or assume responsibility for any other purpose or to any other person to whose knowledge this report may come to.

KPMG Limited

KPMG Limited
Certified Public Accountants and Registered Auditors
14 Esperidon Street
1087 Nicosia
Cyprus

29 May 2020





Solvency and Financial Condition Report (SFCR)
Valuation date: 31st of December 2019



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#### **Summary**

Eurosure Insurance Company Ltd hereafter also referred to as "**the Company**" is an Insurance Company, which was registered in Cyprus in 1991 and begun operations in 1992. The Company operates in the Non-Life field and offers all insurance products in the General Business.

Based on the requirements as specified in the Commission Delegated Regulation (EU) 2015/35 hereafter referred to as "**Delegated Acts**" of 10 October 2014 supplementing Directive 2009/138/EC of the European Parliament and of the Council on the taking-up and pursuit of the business of Insurance and Reinsurance (Solvency II) the Company has to provide a report that will be made available to the public describing the performance of the Company for the relevant year end. This is called the Solvency and Financial Condition Report hereafter also referred to as "**SFCR**".

This SFCR is produced as per the requirements of articles 290 – 302 and Annex XX of the Delegated Acts.

The reference date of the report is the 31<sup>st</sup> of December 2019 hereafter referred to as the "**valuation** date".

All quoted results are in Euros (€).

The Report can be found on the Company's website and will be made available on the Company's website for at least 5 years. The Company will also provide a copy of this report to the Insurance Company Control Service (ICCS).

The SFCR was approved by the Board of Directors (BOD) of the Company on 29 May 2020.

This is the fourth report of its kind. The previous report produced was with valuation date 31/12/2018 hereafter referred to as the "previous valuation date".

A summary of the key points of the report is provided below:

#### 1. Business and Performance

As at the valuation date the Company writes its major business in Cyprus. The business written for 2019 is summarized below:

	Gross		Ceded		Net	
	Written	Earned	Written	Earned	Written	Earned
Total Non-life (excluding health)	9,092,718	8,572,376	1,788,502	1,658,683	7,304,216	6,913,693
Motor vehicle liability insurance	5,069,526	4,893,304	398,252	398,252	4,671,274	4,495,052
Other motor insurance	1,414,057	1,337,128	111,086	111,086	1,302,971	1,226,043
Marine, aviation and transport insurance	29,179	31,498	19,713	21,490	8,650	7,873
Fire and other damage to property insurance	1,562,737	1,380,848	1,122,933	1,012,951	439,804	367,897
General liability insurance	1,014,144	926,387	135,311	113,263	878,833	813,124
Miscellaneous financial loss	3,076	3,210	1,207	1,641	1,869	1,569
Total health (similar to non-life)	239,243	189,825	3,570	14,847	235,673	174,978
Medical expense insurance	187,401	141,373	0	0	187,401	141,373
Income protection insurance	51,843	48,452	3,570	14,847	48,273	33,605
Total	9,331,962	8,762,201	1,792,072	1,673,530	7,539,890	7,088,670



The underwriting performance of each line of business of the Company as at the current and the previous valuation date is as follows:

	Amounts in €	Amounts in €
	2019	2018
Medical expense insurance	70,413	-
Income protection insurance	(5,811)	(210,730)
Motor vehicle liability insurance	(383,683)	(88,072)
Other Motor insurance	(171,495)	(302,083)
Marine, Aviation and transport insurance	7,233	4,947
Fire and other damage to property	130,310	(60,362)
General liability insurance	291,310	(822,897)
Miscellaneous financial loss insurance.	651	7,242
Technical result	(61,072)	(1,471,955)

The investment performance as at the current and the previous valuation dates is as follows:

	Amounts in € 2019	Amounts in € 2018
Interest income from term deposits with Banks and Bonds	13,448	32,269
Impairment loss on equity shares treated as available for sale investments	-	(4,086)
Dividend income	263	259
Fair value (loss)/gain on investment properties	(10,500)	(82,499)
Interest expense and gai on lease right of asset	(12,345)	-
Change in the fair value of corporate bonds	-	4,000
Rental income	96,168	24,492
Other income	13,443	20,317
(Loss)/gain on sale of motor vehicles	(18,500)	2,700
Currency exchange differences	2,742	9,604
Change in the fair value of equity shares (equity)	854	3,614
Net gains	85,573	10,670

#### 2. System of Governance

The Company is governed by the BOD which has established the Audit, Risk and Reserving Committee. The Company has also established the Risk, Compliance, Internal Audit and Actuarial Functions to ensure effective oversight of its operations, in accordance with the requirements of Solvency II for an effective Internal Control System.

To assess the fitness of the function holders and the committees, the Company has laid down its requirements in the Fit and Proper policy. In case any outsourcing is required this is governed by the outsourcing policy established by the Company.

#### 3. Risk Profile

As at the valuation date the Company is exposed to:

- Underwriting Risk
- Market Risk
- Credit Risk



- Liquidity Risk
- Operational Risk

The risk capital required against these risks as at the valuation date is analysed below:

	€ 31/12/2019 Capital Requirements
Market Risk Undiversified Capital Requirement	1,554,434
Property Risk	1,026,025
Equity Risk	10,970
Spread Risk	166,908
Concentration Risk	1,066,311
Currency Risk	12,455
Counterparty Default Risks	760,448
Health Risk Undiversified Capital Requirement	152,612
Premium & Reserves Risk	106,514
Health Catastrophe	85,743
Lapse Risk	4,769
Non-Life Risk Undiversified Capital Requirement	2,140,940
Premium & Reserves Risk	2,003,850
Catastrophe Risk	387,833
Lapse Risk	170,915
Operational Risk	262,866

#### 4. Risk Profile

As at the valuation date the total liabilities of the Company are €10,1M under IFRS and €8,9M under the SII basis:

Liabilities	€ IFRS 31/12/2019	€ SII 31/12/2019
Gross Technical Provisions – Non-Life (excluding health)	8,070,616	7,120,188
TP calculated as a whole (Best estimate + Risk margin)	-	-
Best Estimate	-	6,801,910
Risk Margin	-	318,278
Gross Technical Provisions - health (similar to non-life)	294,058	247,867
TP calculated as a whole (Best estimate + Risk margin)	-	-
Best Estimate	-	235,674
Risk Margin	-	12,193
Total	8,364,674	7,368,055

The difference between the IFRS liabilities and the SII technical provisions are summarized below:

- 1. Difference in the way SII accounts for the premium reserves versus the way IFRS measures them
- 2. Liabilities are not discounted under IFRS whereas under Solvency II the Company must discount liabilities at the risk-free rate defined by EIOPA.



3. There is an explicit reinsurance default adjustment under SII

#### 5. Capital Management

The results of the Capital Requirements of the Company based on the standard formula of SII are shown below including the results of the MCR and SCR coverage ratios:

	€
M I (B) I II	31/12/2019
Market Risk Undiversified Capital Requirement	1,554,434
Property Risk	1,026,025
Equity Risk	10,970
Spread Risk	166,908
Concentration Risk	1,066,311
Currency Risk	12,455
Counterparty Default Risks	760,448
Health Risk Undiversified Capital Requirement	152,613
Premium & Reserves Risk	106,514
Health Catastrophe	85,743
Lapse Risk	4,769
Non-Life Risk Undiversified Capital Requirement	2,140,940
Premium & Reserves Risk	2,003,851
Catastrophe Risk	387,833
Lapse Risk	170,915
Total undiversified capital requirement	4,608,435
Diversification benefit	-1,193,588
BSCR	3,414,847
Operational Risk	262,866
Tax adjustment	0
SCR	3,677,713
MCR	3,700,000
Own Funds	4,302,868
Coverage % of SCR to Own Funds	117.00%
Coverage % of MCR to Own Funds	116.29%





# A. Business and Performance





### **Business and Performance**

#### A.1 Business

#### A.1.1 Name and legal form of the Company

The name of the undertaking is Eurosure Insurance Company Ltd. The Company is a limited liability entity registered in Cyprus in 1991 to operate in the insurance sector by offering General insurance products.

The registered office is:

Eurosure Tower 5 Limassol Avenue, 2112 Aglantzia, P.O.Box 21961 1515 Nicosia, Cyprus Telephone Number: + 357-22882500 Fax Number: + 357-22882599

Email Address: <u>info@eurosure.com</u> Website: <u>www.eurosure.com</u>

#### A.1.2 Supervisory authority responsible for financial supervision

The Supervisory Authority responsible for financial supervision of the Company is the Cyprus Insurance Companies Control Service,

The contact details of the unit are as follows:

Insurance Companies Control Service Address: P.O. Box 23364, 1682 Nicosia, Cyprus Telephone Number: + 357-22602990

Fax Number: + 357-22302938

E-mail: insurance@mof.gov.cy

The Company reports as a solo entity to the Cyprus Insurance Companies Control Service hence there is no Group Supervisor.

#### A.1.3 External auditor of the Company

The Company's external Auditor as at the valuation date is KPMG Limited.

The contact details of the auditor are as follows:

KPMG Limited
Certified Public Accountants and Registered Auditors
14 Esperidon Street
1087 Nicosia, Cyprus
Telephone Number: + 357-22209000
Fax Number: + 357-22513294



#### A.1.4 Qualifying holdings

The Shareholders of the Company are a mixture of Companies and Individuals.

The individual shareholders of the Company are Luke Benfield and Charalambos Andreou. The Companies that hold shares of Eurosure are Medcon construction Ltd, Petrolina Ltd and R. Christofidou Ltd.

#### A.1.5 Position within the legal structure of the group

The Company does not belong to a Group.

#### A.1.6 Material lines of business and geographical areas

The Company writes its major business in Cyprus. There is no inwards reinsurance business.

The material lines of business of the Company as per the Solvency II business segmentation as at the valuation date are shown below:

#### Valuation as at 31/12/2019

	Gross		Ceded		Net	
	Written	Earned	Written	Earned	Written	Earned
Total Non-life (excluding health)	9,092,718	8,572,376	1,788,502	1,658,683	7,304,216	6,913,693
Motor vehicle liability insurance	5,069,526	4,893,304	398,252	398,252	4,671,274	4,495,052
Other motor insurance	1,414,057	1,337,128	111,086	111,086	1,302,971	1,226,043
Marine, aviation and transport insurance	29,179	31,498	19,713	21,490	8,650	7,873
Fire and other damage to property insurance	1,562,737	1,380,848	1,122,933	1,012,951	439,804	367,897
General liability insurance	1,014,144	926,387	135,311	113,263	878,833	813,124
Miscellaneous financial loss	3,076	3,210	1,207	1,641	1,869	1,569
Total health (similar to non-life)	239,243	189,825	3,570	14,847	235,673	174,978
Medical expense insurance	187,401	141,373	0	0	187,401	141,373
Income protection insurance	51,843	48,452	3,570	14,847	48,273	33,605
Total	9,331,962	8,762,201	1,792,072	1,673,530	7,539,890	7,088,670

The material lines of business of the Company as per the Solvency II business segmentation at the previous valuation date are shown below:

#### Valuation as at 31/12/2018

Taladion do de on largo lo							
	Gross		Ceded		Net		
	Written	Earned	Written	Earned	Written	Earned	
Total Non-life (excluding health)	8,078,304	7,492,577	1,523,230	1,591,322	6,555,074	5,901,255	
Motor vehicle liability insurance	4,606,520	4,154,653	391,240	391,240	4,215,280	3,763,412	
Other motor insurance	1,239,057	1,114,703	105,203	105,203	1,133,855	1,009,501	
Marine, aviation and transport insurance	25,517	26,906	17,323	18,711	8,194	8,194	
Fire and other damage to property insurance	1,249,094	1,211,931	921,770	913,629	327,324	298,301	
General liability insurance	953,180	956,694	85,116	143,670	868,064	813,024	
Miscellaneous financial loss	4,936	27,692	2,578	18,869	2,358	8,823	
Total health (similar to non-life)	284,252	289,895	36,168	64,460	248,084	225,435	
Income protection insurance	284,252	289,985	36,168	64,460	248,084	225,435	
Total	8,362,556	7,782,472	1,559,398	1,655,782	6,803,158	6,126,690	



#### A.1.7 Significant business or other events

There have been no significant business or other events that have occurred over the reporting period that have had a material impact on the undertaking

#### A.2 Underwriting Performance

The tables below show the underwriting performance of each line of business of the Company as at the current and the previous valuation date:

	Amounts in € 2019	Amounts in € 2018
Medical expense insurance	70,413	-
Income protection insurance	(5,811)	(210,730)
Motor vehicle liability insurance	(383,683)	(88,072)
Other Motor insurance	(171,495)	(302,083)
Marine, Aviation and transport insurance	7,233	4,947
Fire and other damage to property	130,310	(60,362)
General liability insurance	291,310	(822,897)
Miscellaneous financial loss insurance.	651	7,242
Technical result	(61,072)	(1,471,955)

#### **A.3 Investment Performance**

#### A.1.a. Income and expenses arising by asset class

	Amounts in € 2019	Amounts in € 2018
Interest income from term deposits with Banks and Bonds	13,448	32,269
Impairment loss on equity shares treated as available for sale investments	-	(4,086)
Dividend income	263	259
Fair value (loss)/gain on investment properties	(10,500)	(82,499)
Interest expense and gain on lease right of asset	(12.345)	-
Change in the fair value of corporate bonds	-	4,000
Rental income	96,168	24,492
Other income	13,443	20,317
(Loss)/gain on sale of motor vehicles	(18,500)	2,700
Currency exchange differences	2,742	9,604
Net gains	84,719	7,056

#### A.1.b. Gains and Losses recognised directly in Equity

	Amounts in € 2019	Amounts in € 2018
Change in the fair value of equity shares	854	3,614
Net gains	854	3,614



#### A.1.c. Investments in Securitisation

There were no investments in securitizations as at the valuation date.

#### A.2. Performance of other activities

The Company does not carry out any activities other than the operations described above.

#### A.3. Any other information

None.





# **B. System of Governance**



# B System of Governance

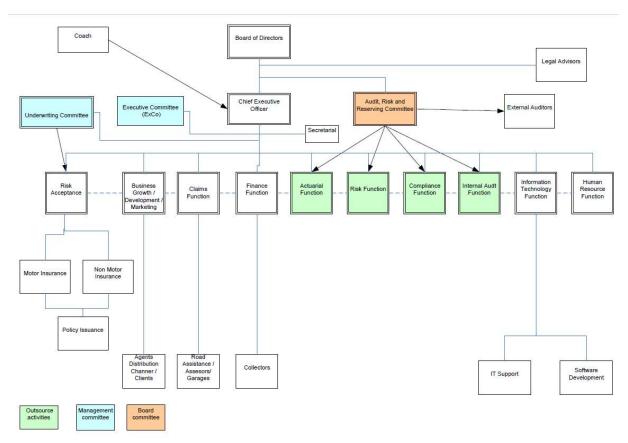
#### **B.1** General information on the system of governance

#### **B.1.1 Structure of Administrative and Management Body**

The Company is managed by the Board of Directors who, through the CEO, carries out the Business Philosophy of the Company. The Board of Directors is supported by an Audit, Risk and Reserving Committee. In addition, the Company has an Executive Committee which assists the CEO in the day-to-day management of the Company.

The Company's ultimate supervisory body is the BoD. The Company's Chief Executive Officer (CEO) has the day to day responsibility for the implementation of the BoD's approved strategy and reports to the BoD. Reporting to the BoD is both structured, through planned meetings and regular reporting and ad hoc as required.

The chart below summarises the System of Governance currently operating for the Company:



The Business Functions of the Company through their Managers have the responsibility for the implementation of the BoD's strategy in their business functions. They report directly to the CEO with regards to their day-to-day duties. In order to minimize the probability of a potential conflict of interest and preserve their operational independence, the key control functions have additional direct reporting lines to the BoD or Board Committees. These additional reporting lines are implemented in order to ensure that these functions have the ability to escalate important issues directly to the BoD.



Consequently the Actuarial, Risk and Compliance Functions reports to the Audit, Risk and Reserving Committee. The Company's internal audit provides independent assurance to the BoD and reports to the Audit, Risk and Reserving Committee and to the BoD. The Internal Audit function is administratively independent from all other functions and activities of the Company.

#### **B.1.1.1 Board of Directors**

The Board of Directors (BoD) is the ultimate authority for the management of the Company and it maintains responsibility for the prudent management of the Company. It organizes and directs the affairs of the Company in a manner that seeks to protect its policyholders' funds, maximize the value of the Company for the benefit of its shareholders, while complying with regulatory requirements and relevant governance standards.

The members of the BoD serve as the elected representatives of the current and future shareholders, act as advisers and counselors to the CEO and Senior Management and oversee the Senior Management's performance on behalf of the shareholders. In performing its overall oversight function, the BoD reviews and assesses the Company's strategic and business planning, its solvency, as well as the Senior Management's approach to addressing significant risks and challenges facing the business. As part of this function, the BoD reviews and discusses reports regularly submitted to the BoD by Senior Management with respect to financial and non-financial performance. In performing its oversight function, the BoD maintains frequent, active and open communication and discussions with the CEO and the Executive Committee.

The BoD is responsible for setting the appropriate "tone at the top" by providing appropriate organizational values, ethics and priorities and by establishing and embedding an organizational culture that supports the effective operation of the system of governance.

The BOD of the Company is structured as follows:

Duties	Name
Chairman	LUKE BENFIELD
Chief Executive Officer	CHARALAMBOS ANDREOU
Directors	REA CHRISTOFIDOU BENFIELD
	KATERINA SHIOKKOU-STYLIANOU
	CHRISTOS VAKIS
	PAMBOS IOANNIDES
	CHRISTIS LOIZIDES
	PERICLES SPYROU



#### B.1.1.2 Summary of roles and responsibilities of the Committees

The Company has one board committee as follows:

#### **Audit Risk and Reserving Committee**

The Committee is accountable to the BoD and assist the BoD in meeting its responsibilities in ensuring an effective system of internal control and compliance and for meeting its external financial reporting obligations under applicable laws and regulations and is directly responsible on behalf of the BoD for the selection, oversight and remuneration of the external auditor.

The Audit, Risk and Reserving Committee of the Company is appointed by the BoD for a term of 5 years and then is automatically re-elected.

The Committee comprise not less than two independent non-executive Directors. The Chairperson of the BoD cannot participate in the Audit, Risk and Reserving Committee. Members of the Audit Committee should not hold any other posts or positions or conduct transactions which could be considered to be in conflict with the objective of the Committee.

The Chairperson of the Committee shall be appointed by the BoD.

The BoD may from time to time appoint additional members to the Committee from among the non-executive Directors it has determined to be independent.

If considered advisable, the Chairperson of the Audit, Risk and Reserving Committee may invite upon his discretion, to a Committee meeting, the CEO and the Head of the Internal Audit Function, the External Auditors, and other Executives of the Company, depending on the issue to be examined / discussed. These individuals will be in attendance but are not considered as full members of the Committee, and therefore cannot make a decision.

The members of the Audit, Risk and Reserving Committee must comply with the Fit and Proper requirements.

#### **B.1.1.3 Summary of Roles and Responsibilities of the Key Functions**

Per the requirements of SII the Company has setup the following functions:

- Actuarial function
- Internal Audit function
- Compliance function
- Risk management function

#### **Actuarial function**

The Actuarial Function is responsible for coordinating all actuarial activities.

The Actuarial function of the Company is outsourced to Numisma Advisory Services Limited. The main duties of the Actuarial Function include:

- Coordinate the calculation of technical provisions
- Ensure the appropriateness of the methodologies and underlying models used as well as the assumptions made in the calculation of technical provisions
- Assess the sufficiency and quality of the data used in the calculation of technical provisions
- Compare best estimates against experience



- Inform the Senior Management and the BoD of the reliability and adequacy of the calculation of technical provisions
- Oversee the calculation of technical provisions in cases where approximations are used in the calculation of the best estimate
- Express an opinion on the overall underwriting policy
- Express an opinion on the adequacy of reinsurance arrangements
- Contribute to the effective implementation of the risk-management system, in particular with respect to the risk modelling underlying the calculation of the capital requirements and to the Own Risk and Solvency Assessment (ORSA)

#### **Internal Audit function**

The Internal Audit function of the Company is outsourced to Deloitte Limited.

The scope of internal audit activity includes examining and evaluating the policies, procedures and systems which are in place to ensure reliability and integrity of information, compliance with policies, plans, procedures, laws and regulations, safeguarding assets, economical and efficient use of resources, and accomplishment of established objectives and goals for operations or programs.

Internal Audit may provide consulting services within the Company concerning issues related to internal controls, special investigations, and other areas of interest and concern.

The primary objective of Internal Audit is to assist the Senior Management in the effective discharge of their responsibilities. In order to carry out this responsibility, Internal Audit:

- Shall have unrestricted access to the Audit, Risk and Reserving Committee, and if required, the Chairman of the BoD
- Does not have any third party responsibilities on behalf of the Company

The Internal Audit Function (IAF) has the following responsibilities:

- The IAF should develop an annual audit plan prioritizing high risk audit areas. The risk assessment and related audit plan are subject to Audit, Risk and Reserving Committee approval
- The IAF staff should be sufficient in number and appropriately trained
- All auditing methodology (including audit objectives, programmes and procedures), should be documented by the Internal Audit staff
- Compliance with recommendations should be verified with the follow-up procedures
- To monitor the performance and effectiveness of the Internal Control System
- To conduct general or sample ex-post audits of the functions and transactions of the Company
- To evaluate compliance with and the efficiency of risk control / management procedures
- To evaluate the efficiency of the Company's accounting and information systems
- To evaluate the efficiency of the organizational structure and reporting lines
- To prepare a report on the outsourcing of activities in accordance on the risk based plan
- To evaluate the adequacy of mechanisms set by the BoD
- To carry out special investigations and special audits in situations where it is possible to relate with suspected fraud.
- To prepare, at least on an annual basis, a risk assessment and audit plan
- To assess the risk management procedures
- To assess the data upon which the Company has calculated its Pillar 1 and Pillar 2 solvency requirements as well as the data that the actuarial function has used for the valuation of the technical provisions



- To assess the compliance procedures followed by the Company
- To assess the Internal Governance System, as well as the Company's Business Continuity and Disaster Recovery Plans
- To review and provide an independent opinion on the Own Risk and Solvency Assessment (ORSA)

#### **Compliance function**

The Compliance function of the Company from January 2018 is outsourced to Stylianos N. Christoforou.

The Compliance Function has the following responsibilities:

- Ensuring that all actions undertaken by the Company are, at all times, in compliance with all applicable laws and regulations
- In line with best practice, it is also responsible to take measures to monitor the compliance of the Company with internal strategies, policies, processes and reporting procedures (including agreed exposure limits and operating principles/instructions)
- Identify, assess, monitor and report the compliance risk exposure of the Company and assess the
  possible impact of significant changes in the legal environment that the Company operates in, as
  well as identify and assess the compliance risk that could arise from such changes
- Monitor projected revisions of legislation and plans to introduce new regulation and assess their potential impact on the Company, in addition to monitoring the relevant court decisions
- Advise the CEO, the ExCo and the BoD of the Company on compliance with the Solvency II
   Directive and the relevant regulations and provisions
- Ensure that the Company acts in accordance with all other applicable laws and regulations, whether insurance-specific or not. Other applicable laws and regulations may address issues on intermediation, bankruptcy, sales practices, cover's commencement and termination, policy terms and conditions, data protection, discrimination, international sanctions, insurance fraud, health and safety in the workplace, etc
- Assess the appropriateness of the Company's compliance procedures and guidelines, follow up identified deficiencies promptly and make suggestions for improvements as necessary
- Assist both management and staff with compliance issues,
- Draw guidelines and procedures that provide support with relation to the compliance with external regulatory requirements and internal policies and procedures
- Involved in the product development process by providing its advice on the potential effect of new products, services and markets from a compliance point of view
- Monitoring compliance with Complaints handling policy (reference can be made to the Company's Complaints Policy)
- Training of members of staff on new regulations and policies

#### Risk management function

The Risk Management Function ("RMF") is responsible for coordinating all risk management activities. The Risk Officer reports directly to the Company's CEO, the ExCo and to the BoD, and has the overall responsibility for all the risk issues discussed in the Company's risk Manuals. During the year 2018 this function has been outsourced to Numisma Advisory Services Ltd.



More specifically, the duties of the RMF include:

- Assisting the CEO and the ExCo in the effective operation of the Risk Management System, in
  particular by discussing the results of specialist analysis and quality reviews carried out and
  proposing possible solutions for addressing material system failures that may have been identified
- Maintaining a Company-wide and aggregated view on the risk profile of the Company
- Reporting details on risk exposures and advising the CEO and the BoD on risk management
  matters in relation to strategic affairs such as corporate strategy, mergers and acquisitions and
  major projects and investments
- Assisting the CEO and the BoD with capital and resource allocation decisions and facilitating risk assessments, and
- Ensuring that there are sufficient and appropriate tools and methods in place for predicting, identifying, assessing, monitoring, controlling and reporting the Company's risks
- Coordinates all risk management activities across the Company and ensures the correct implementation of risk policies
- Designing and/or performing specialist analyses and quality reviews of the Company's Risk Management System, and reporting their results to the CEO and the ExCo
- Monitoring the Risk Management System, and bringing to the attention of the CEO and the ExCo any issues of concern
- Identifying, assessing and monitoring existing and emerging risks
- Regularly evaluating the design and operational effectiveness of the Risk Management System to identify, measure, monitor, manage and report the risks to which the Company is exposed
- Preparing the section of the Pillar 3 reports that relates to the Risk Management Function as per the Disclosure and Reporting Manual for Pillar 3
- Carrying out the maintenance of this Manual and staying up-to-date with its contents and with all other policies and procedures that relate to the management of risk
- Monitoring compliance by the Company's ExCo and other staff with all established risk policies and procedures

#### **B.1.2 Changes in System of Governance**

There were no other material changes to the System of Governance other than the outsourcing of certain activities.

#### **B.1.3 Remuneration**

The remuneration of the BoD is decided by the BoD and it is approved by the Company's shareholders through the AGM. The remuneration of Board Directors takes into account financial and non-financial performance. Remuneration of non-Executives takes into account other factors, such as their regular attendance and of Board and Committee meetings and their responsibilities.

The Company, in assessing the performance of its CEO, BoD and key function holders considers the following financial and non-financial variables:

- Financial performance of the organization in relation to market conditions, competition and the Company's own strategy
- Non- financial targets related to the contribution to the performance of the Company or function
- Non financial factors relating to skills, personal development, compliance with the Company's
  internal rules and procedures, compliance with the code of ethics and standards of professional
  conduct under the Fit and Proper requirements



The Company believes that the remuneration of the CEO should be competitive in order to attract qualified individuals with appropriate skills and professional competence. The reward must promote a cooperative environment and team work in the Executive team and in the Company and create the conditions for high performance and continuous improvement.

The CEO is appointed by the Company's shareholders.

#### **B.1.4 Other material transactions**

None.

#### **B.2** Fit and proper requirements

#### **B.2.1 Requirements**

The BoD and the CEO together with the ExCo of the Company identified the following individuals and functions as in scope for the Fit and Proper requirements:

- BoD (executives and non-executives)
- CEO
- Financial Officer
- Actuarial Officer
- Risk Officer
- Compliance Officer
- Head of Internal Audit
- Managers responsible for significant business operations (e.g. Human Resources Officer)

For the above identified individuals, supervisory authority notification is required before an individual commences any such role and at termination of an individual's role and appointment of a suitable replacement. The BoD maintains ultimate responsibility to notify the supervisory authority of the key functions identified in the Company, and the individuals that are in scope of the fit and proper requirement, ensure they are fit and proper and seek approval from the Supervisor with regards to the fit and propriety of the individuals identified above. The Company will perform background checks and assess competence to this end.

Processes for notifying the Supervisory authority of the above have been established, of any changes to the individuals that hold the Fit and Proper requirements and of any persons replaced because they no longer fulfil the Fit and Proper requirements.

The ExCo has the responsibility for monitoring the regulatory requirements on the fit and proper requirement and informs the BoD and key function holders of any changes to the information that needs to be submitted.

The above identified individuals are required to comply with the code of standards defined by the Company, documented in the next section of this policy. Individuals in scope of the requirement should inform the Human Resources department if their fitness or propriety is adversely affected and Compliance if they believe they have breached any regulatory requirements.



#### **B.2.2** Assessing fitness and propriety

#### B.2.2.1 Fitness

In assessing the fitness of a person his/her professional competence and capability are considered. The assessment of professional competence covers the assessment of the competence in terms of management and in the area of business activities carried out by the Company (technical competence).

This assessment is based on the person's previous experience, knowledge, and professional qualifications and should demonstrate due skill, care, diligence and compliance with the relevant standards for the area sector they have worked in.

The Company will have regard to whether the person is competent, and demonstrate, through experience and training; they are able to perform the key functions. Any previous dismissal or suspensions from employment, including for drug or alcohol abuses, may also be considered.

All individuals must maintain their competence for the role they fulfil. The HR function is responsible for ensuring that all individuals receive appropriate training for maintaining their competence.

Professional qualifications applicable to each key function are in line with the supervisory authority's requirements.

With regards to the BoD, the collective knowledge, competence and experience of its members, should at a minimum include:

- Market knowledge, i.e. an awareness and understanding of the wider business, economic and market environment in which the Company operates.
- Business strategy and business model, i.e. an appropriately detailed understanding of the Company's business strategy and model.
- System of governance, i.e. the awareness and understanding of the risks the Company is facing
  and the capability of managing them. Furthermore the ability to assess the effectiveness of the
  Company's arrangements to deliver effective governance, oversight and controls in the business
- Financial and actuarial analysis, i.e. the ability to interpret the Company's financial and actuarial information, identify key issues, put in place appropriate controls and take necessary measures based on this information.
- Regulatory framework and requirements, i.e. an awareness and understanding of the regulatory framework in which the Company operates, and the regulatory requirements and expectations relevant to it and the capacity to adapt to changes which stem from the regulatory framework without delay:
  - By collective knowledge the members of the BoD are not each expected to possess expert knowledge, competence and experience within all areas of the undertaking. However, the collective knowledge, competence and experience of the BoD as a whole has to provide for a sound and prudent management of the undertaking.
  - When changes occur within the BoD, e.g. replacement of one of its members, the undertaking is expected to be able to demonstrate that the collective knowledge of the members of the BoD is maintained on an adequate level so that the sound and prudent management of the undertaking will continue.



#### **B.2.2.2 Proprietary**

In assessing the propriety of a person, the Company assesses its honesty, integrity, reputation and financial soundness.

The Company may take into account convictions for criminal offences, adverse findings in civil proceedings, or disciplinary actions by regulators in Cyprus or abroad. The criteria include an assessment of reasons to believe from past conduct that the person may not discharge their duties in line with applicable rules, regulations and guidelines. Such reasons may arise from criminal antecedents, financial antecedents, and supervisory experience with that person or past business conduct. This approach does not imply that all previous infringements will automatically result in a failure to meet the requirements, but rather than they will be assessed on a case by case basis by the Company before an appointment and application to the supervisory authority is made.

At application, criminal records checks will be performed for approved persons, and other selected roles. Annual criminal records checks of approved persons will not be conducted. Approved persons will self-certify that they remain proper.

The Company will also consider whether the person has a debt that remains outstanding or was not paid within a reasonable period and/or has been involved in bankruptcy proceedings or other insolvency arrangements.

Factors that may have a negative impact on propriety and shall be considered include:

- Relevant criminal offences are in particular any offence under the laws governing banking, financial, securities or insurance activity, or concerning securities markets or securities or payment instruments, including but not limited to laws on money laundering, market manipulation, or insider dealing and usury as well as any offences of dishonesty such as fraud or financial crime. Further any other offences under legislation relating to companies, bankruptcy, insolvency, or consumer protection
- Any other criminal offences currently being tried or having been tried in the past will also be considered, as they can cast doubt on the integrity of the person and may mean that the integrity requirements are not met
- Relevant disciplinary or administrative offences are in particular any offences made under an
  activity of the financial sector, including offences under legislation relating to companies,
  bankruptcy, insolvency, or consumer protection
- When assessing the propriety of the person other circumstances than court decisions and ongoing judicial proceedings, which may cast doubt on the repute and integrity of the person, will also have to be considered. These could include current investigations or enforcement actions, the imposition of administrative sanctions for non-compliance with provisions governing banking, financial, securities or insurance activity, securities markets, securities or payment instruments or any financial services legislation
- Pending investigations or enforcement actions by any other regulatory or professional body for non-compliance with any relevant provisions could be taken into account
- When assessing the repute and integrity of a person honesty is one of the features to take into consideration. One of the triggers that could put into question this feature is the existence of conflicts of interest. In this regard, consideration should be given to the financial soundness of the person to be assessed in order to assess if it may trigger any dishonest or unprofessional behavior
- Notwithstanding the above, having previous infringements does not automatically result in the person not being assessed as proper for the duties he/she is to perform. It is recognized that, while criminal, disciplinary or administrative convictions or past misconduct are significant factors, the assessment of the fitness and propriety is to be done on a case-by-case basis and that



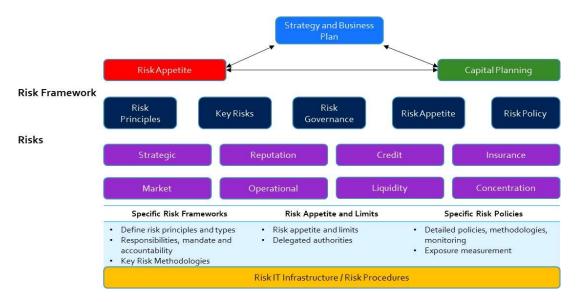
consideration needs to be given to the type of misconduct or conviction, the level of appeal (definitive vs. non-definitive convictions), the lapse of time since the misconduct or conviction, and its severity, as well as the person's subsequent conduct

#### B.3 Risk management system including the own risk and solvency assessment

#### **B.3.1** Risk management framework

The Company has in place a Risk Management Framework and aims through the appropriate risk management to achieve the Company's business and financial strategy without exceeding the set risk tolerances and limits. The Company's Risk Management Framework is an embedded part of the business and fully interacts with the strategic planning and the capital management process and is the guiding framework for the implementation of the ORSA process.

The Company's Risk Management Framework is illustrated below:



The Company's Risk Management Framework objectives are, to provide:

- a clearly defined, well documented, risk management strategy that:
  - sets the Company's Risk Management objectives, key risk management principles, overall
    risk appetite and assignment of responsibilities for Risk across all the activities of the
    Company.
  - is consistent with the Company's overall business strategy
- adequate written policies that:
  - define and categorize the material risks the Company is exposed to, by type, and the levels
    of acceptable risk limits for each type of risk
  - implement the Company's risk strategy
  - facilitate control mechanisms
  - take into consideration the nature, scope and time horizon of the business and the risks associated with it



 appropriate processes and procedures which enable the Company to identify, assess, manage, monitor and report the risks it is or might be exposed to.

#### **B.3.2** Risk management process

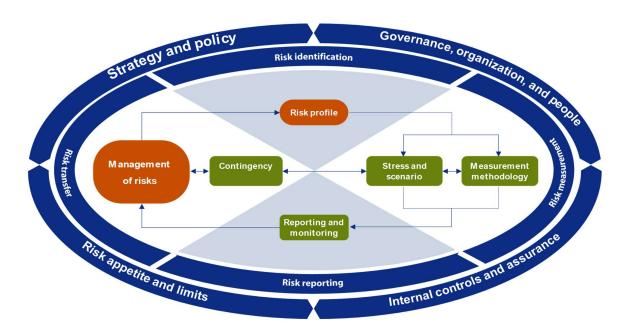
The Company's Risk Management process comprises of four stages:

1. **Risk Identification -** Risk Identification is the process followed by the Company to identify and record all material risk exposures that arise from its activities.

Risk Identification is performed for both existing and emerging risks.

- Risk Measurement This Is to assess whether the risks identified by the Company are material.
   Materiality is usually assigned based on a high level qualitative assessment of risk. Risks that
   appear material are being considered more carefully to measure their impact precisely using
   qualitative and quantitative techniques.
- 3. **Risk Monitoring and Reporting –** This part of the process ensures that all material risk exposures are monitored on an ongoing basis and that any risks that fall outside the approved risk appetite of the Company are identified and appropriately escalated to the Risk and Reserving Committee.
- 4. **Risk Mitigation –** Mitigations are actions taken by the Company to manage the Risk that have been identified and measured for example through Reinsurance.

This is also summarized in the diagram below:





#### **B.3.3 The ORSA process**

The Company follows the steps below to implement its ORSA:

- 1. Define the driving factors before ORSA planning
- 2. Identify and classify risks, including governance The Company identifies the material risks facing the organization. This exercise includes risks considered in the SCR formula, as well as risks not included in the standard formula such as liquidity, strategic, business risks, etc. The assessment is done using the impact and probability of the risk occurring. The Company assigns a materiality threshold for this exercise. The risks that exceed the materiality threshold will be the ones where the Company will have to make decisions i.e. mitigate them, transfer them, stop the operation, assign more capital.
- 3. Assess and measure the material risks using quantitative and qualitative techniques including stress testing - the Company collects data, quantifies and aggregates risks using different approaches such as those described in section "Stress Testing". The Company uses this assessment of its risk profile to decide whether there is a need to assign additional capital over and above the SCR, taking into account diversification techniques.
- 4. Allocate Capital to Risk According to its risk profile, the Company determines the necessary additional capital over and above the SCR. The capital allocation methodology is outlined in the section "Capital Allocation and Capital Planning".
- 5. Prepare capital planning for the next 3-5 years Based on the capital allocation projections, the Company prepares a capital plan for the following 3-5 years. Such plans depend on its strategic objectives and financial projections and assumptions on future economic conditions.
- 6. Using a forward looking stress scenario, decide on actions in case the risks are crystallized The Company applies additional stress and scenario testing to the forward looking capital plan and develops actions that can be taken in unforeseen circumstances in the future. Such actions include measures to improve its internal control system, risk management system and its overall governance.
- 7. Communicate and document the results The Company presents the results of the process to senior management and the BoD and prepares the ORSA report.
- 8. Embed the ORSA in the decision making of the Company The Company confirms that the above procedure is not independent from the "business as usual' process of the Company. As a result, the Actuarial Function reports the Company's risks and stress tests and the BoD and ExCo make decisions upon the results of these procedures. In addition, the Company shows that it considers the impact on its capital in its financial projections.

#### **B.3.3.1 ORSA Review and Approval Frequency by the Board of Directors**

The ORSA is produced by Numisma Advisory Services once a year and is approved by the BOD.

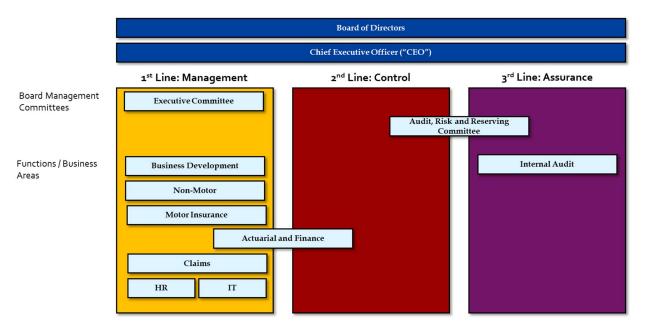
#### **B.3.3.2 Determining Own Solvency Needs**

The Company uses the standard formula for the calculation of the Company SCR.



#### **B.4** Internal control system

The Governance Framework for the management of risks within the Company is based on the "Three lines of defence model", as illustrated in the diagram below.



The "three lines of defence" model supports the implementation of a robust internal control system and is aligned with the 'four eye principle' that the Company is required to comply with Solvency II. In practice, there is sufficient control and challenge at all levels of the organization.

- 1st Line of Defence: This line relates to the management of risks at the points where they arise. Risk management at this level consists of appropriate checks and controls, carried out by business line management (operations, HR, IT etc.). These control activities will usually be built into policies, systems, processes and procedures of the specific business.
- 2<sup>nd</sup> Line of Defence: This line relates to the monitoring of risks and oversight over the activities of the 1<sup>st</sup> Line of Defence. Bodies that provide challenge and oversight to these activities include the Actuarial Function and Finance Function which together with Internal Audit comprise the Company's key control functions.
- **3**<sup>rd</sup> **Line of Defence:** The third line concerns the activities of Internal Audit that through its work provides an independent and objective assurance to the BoD, on the performance and effectiveness of the risk management systems within the Company.
- Governing Body: This refers to the controlling body of the Company (i.e. Board of Directors or "BoD") which has the ultimate responsibility for ensuring that Corporate Governance arrangements within the Company are sufficient and appropriate for the size, nature and complexity of its business.

The Compliance Officer has oversight responsibility and is free from influences that may compromise his or her ability to undertake his or her duties in an objective, fair and independent manner. The Officer cooperates with other functions and business areas to carry out his or her role and in this context it operates within the structure of the Company and under the oversight of the CEO and the ExCo. In addition the Compliance Officer also has a reporting line to the BoD, through the Audit, Risk



and Reserving Committee, through which it is possible to escalate issues and act independently from management. By adhering to this principle, the management of risks within the Company remains independent from all risk-taking activity.

#### B.5 Internal audit function

#### **B.5.1 Internal audit function implementation**

The Internal Audit function provides an innovative, responsive, effective and highly valued internal audit function by providing assistance to the BoD and Senior Management in their management of the strategic risks of the Company.

To raise awareness of enterprise risk management and provide counsel to the Senior Management, in order to assist them in enhancing the performance of the Company.

The scope of internal audit activity includes examining and evaluating the policies, procedures and systems which are in place to ensure: reliability and integrity of information, compliance with policies, plans, procedures, laws and regulations; safeguarding assets; economical and efficient use of resources; and accomplishment of established objectives and goals for operations or programs. Internal Audit may provide consulting services within the Company concerning issues related to internal controls, special investigations, and other areas of interest and concern.

Internal Audit shall have full access to all records, properties and personnel of the Company. All staff and the Senior Management of the Company shall endeavour to provide necessary assistance to, and cooperate with, staff of the Internal Audit function in the proper performance of their duties.

#### B.5.2 Internal audit function independence and objectivity

The Internal Audit needs to be independent from the organizational activities audited and carry out its assignments with impartiality. The principle of independence entails that the Internal Audit Function should only operate under the oversight of the administrative, management or supervisory body, reporting to the Audit Risk and Reserving Committee. At the same time, it has to be ensured that the Internal Audit Function is not subject to instructions of the administrative, management or supervisory body when performing the audit and when evaluating and reporting the audit results.

The IAF is expected to maintain the independence, objectivity and effectiveness of the audit work by applying the following principles:

- 1. The IAF should decide on the scope of the audit work, carry out work and report findings freely and objectively
- 2. If independence or objectivity of the IAF is impaired in substance or appearance, the details of the impairment should be disclosed to the Audit, Risk and Reserving Committee
- 3. The IAF should refrain from assessing specific operations for which it was previously responsible (at least within the previous year).
- 4. Participation in non-audit (advisory) engagements should be accepted provided that it does not threaten independence and objectivity



#### **B.6** Actuarial function

The Actuarial Function and the associated reporting lines are free from influences that may compromise their ability to undertake their duties in an objective, fair and independent manner. The Actuarial Function reports to the CEO, and where necessary, cooperates with other functions to carry out its role. In addition the Actuarial Function has a reporting line to the BoD, through the Audit, Risk and Reserving Committee, through which it is possible to escalate issues and act independently from the ExCo and the CEO.

#### **B.7 Outsourcing**

#### **B.7.1 Outsourcing policy**

Critical or important operational functions include the key functions of the Company's system of governance, such as its internal audit, compliance, risk management and actuarial functions. In addition, functions or activities that are fundamental to the Company's ability to carry out its core business are likely to be critical or important.

The Company considers the following functions or activities to be critical or important:

- The design and pricing of insurance products
- The investment of assets or portfolio management
- Claims handling
- Provision of regular or constant compliance, internal audit, accounting, risk management or actuarial support
- · Provision of data storage
- Provision of Rescue Line Auto services
- Provision of ongoing, day-to-day systems maintenance or support
- The ORSA process

When choosing a service provider for any critical or important functions or activities the Company ensures that:

- A detailed examination is performed to ensure that the potential service provider has the ability
  and capacity and any authorisation required by law to deliver the required functions or activities
  satisfactorily, taking into account the undertaking's objectives and needs
- The service provider has adopted all means to ensure that no explicit or potential conflict of interests with the Company impairs the needs of the outsourcing undertaking
- It enters into a written agreement with the service provider which clearly allocates the respective rights and obligations of the undertaking and the service provider
- The general terms and conditions of the outsourcing agreement are authorised and understood by the Company's CEO and Executive Committee
- The outsourcing does not represent a breach of any data protection regulation or any other laws
- The service provider is subject to the same provisions on the safety and confidentiality of information relating to the Company or to its policyholders or beneficiaries, that are applicable to the Company
- The service provider has a good reputation for delivering top quality services and for being reliable in fulfilling their duties
- All available service providers have been considered in terms of quality of services and cost of the agreement and the most suitable one has been chosen



In order to get the final approval of the outsourcing service, a detailed examination is performed to allow the Company to understand the main risks that might arise from the outsourcing and identify the most suitable strategies for the mitigation/management of these risks and ensure that the service provider has the ability, capacity and any authorisation required by law to perform the outsourced activities reliably and professionally. For this purpose an internal assessment is performed by the Executive Committee and reviewed and approved by the Company's CEO.

The Company ensures that there is a written agreement between the service provider and itself before outsourcing any function or service.

#### **B.7.2 Outsourcing activities**

Outsourced Activity	Description of outsourced service	Jurisdiction
Internal Audit	Internal Audit Function outsourced to Deloitte Limited	Cyprus
Actuarial	Actuarial Function outsourced to Numisma Advisory Services	Cyprus
Risk	Risk Function outsourced to Numisma Advisory Services	Cyprus
Compliance	Compliance Function outsourced to Stylianos N. Christoforou	Cyprus

#### **B.8** Any other information

#### **B.8.1 Adequacy of the System of Governance**

It is considered that the system of governance in place is effective and provides a sound and prudent management of risks faced by the Company.

#### **B.8.2** Any other material information

None.





# C. Risk Profile



# C Risk Profile

As at the valuation date the Company is exposed to the following types of risks:

- Underwriting Risk
- Market Risk
- Credit Risk
- Liquidity Risk
- Operational Risk

To measure the capital requirements of these risks the Company employs the Solvency II standard formula. It is confirmed that the standard model adequately represents the risk profile of the Company and no internal model is required given the nature, scale and complexity of the risks of the Company.

The table summarizes the risk profile of the Company as at the valuation date:

	€ 31/12/2019 Capital Requirements
Market Risk Undiversified Capital Requirement	1,554,434
Property Risk	1,026,025
Equity Risk	10,970
Spread Risk	166,908
Concentration Risk	1,066,311
Currency Risk	12,455
Counterparty Default Risks	760,448
Health Risk Undiversified Capital Requirement	152,613
Premium & Reserves Risk	106,514
Health Catastrophe	85,743
Lapse Risk	4,769
Non-Life Risk Undiversified Capital Requirement	2,140,940
Premium & Reserves Risk	2,003,851
Catastrophe Risk	387,833
Lapse Risk	170,915
Operational Risk	262,866

In the sections that follow the report provides an analysis of the exposures / risks to which the Company is exposed to and which result in capital requirements.

#### C.1 Underwriting Risk

The Company assesses underwriting risk using the standard formula part of Solvency II. This includes an assessment of the risks resulting from:

- Premium and Reserve Risk i.e. a random change in the volume of premiums and reserves of the Company:
- Natural and manmade extreme / exceptional events which arise from the failure to manage risk aggregation or accumulation that may result in an increased exposure to natural or manmade catastrophe losses



This generates a total capital requirement as follows:

	€ 31/12/2019 Capital Requirements
Health Risk Undiversified Capital Requirement	152,613
Premium & Reserves Risk	106,514
Health Catastrophe	85,743
Lapse Risk	4,769
Non-Life Risk Undiversified Capital Requirement	2,140,940
Premium & Reserves Risk	2,003,851
Catastrophe Risk	387,833
Lapse Risk	170,915

The major part of the risk capital in the Non-Life Underwriting Risk is the Premium and Reserves part of the module which is primarily driven by the level of reserves and the premium written. This subsequently driven by the type and the level of business written by the Company.

To manage the underwriting risks the company is monitoring and controlling the risks it is undertaking including strict approval and underwriting requirements and reinsurance.

#### C.2 Market Risk

To assess Market Risk the Company is using the standard model of Solvency II. This includes an assessment of the capital requirements resulting from:

- Spread Risk financial loss due to the increase in the spread that an asset trades relative to a comparable government bond
- Currency Risk financial loss due to the change in value of currency exchange rates
- Interest Rate Risk financial loss arising due to changes in the level of interest rates
- Equity Risk financial loss due to changes in prices of equities, mutual funds and equity-linked capital market instruments
- Property Risk financial loss arising due to changes in real estate prices
- Concentration Risk financial loss arising due to the concertation of assets in a particular asset class and / or Counterparty

The total undiversified capital required by the Company to cover Market risk is €2.3M. Most of this risk capital is tied up to protect the Company's concentration in specific assets (€1.1K) and the possible devaluation in the property values (€1.0M). The capital requirements for Market risk are summarized below:

	31/12/2019 Capital Requirements
Market Risk Undiversified Capital Requirement	1,554,434
Property Risk	1,026,025
Equity Risk	10,970
Spread Risk	166,908
Concentration Risk	1,066,311
Currency Risk	12,455



Lower amounts of capital is used to protect against other market risks to which the Company has lower exposures.

The Company's investment management policy ensures the Company's compliance with the Prudent Person Principle as per Article 132 of the Directive 2009/138/EC.

#### C.3 Credit Risk

Credit Risk is the risk that the Company cannot recover the value of its assets if the counterparty defaults. The Company assesses Credit Risk using the standard formula part of Solvency II.

The SCR for credit risk is €760K (defined as Counterparty default risk under the SII model).

Credit Risk is categorized as:

• **Type 1** - involves exposures to counterparties that are non-diversifiable and usually rated e.g. reinsurance arrangements, cash at bank etc.

The Company is exposed to Credit Risk through its deposits in Banks and the reinsurance treaties.

From reinsurance exposures major risks arise from the arrangements with Swiss Re and R+V. From the deposits with Banks arrangements major risk arises from the exposure to Hellenic Bank.

However in general, more capital is absorbed by the exposures to Reinsurance rather than banks.

Type 1 exposures give a total risk capital requirement (before diversification) of €505K.

■ **Type 2** - involves diversifiable and unrated exposures e.g. receivable from intermediaries, policyholder etc.

The Company is exposed to Credit Risk through its receivables from policyholders and intermediaries. These are classified as receivables within 3 month or more than 3 months as follows:

- Exposures type 2, excluding those which has been due for more than 3 months €1,7M
- o Exposures type 2 which have been due for more than 3 months €59K

Type 2 exposures give a total risk capital requirement (before diversification) of €305K.

#### C.4 Liquidity Risk

Liquidity Risk is defined as the risk of not being able to make payments as they become due because there are insufficient assets in cash form or that can easily be turned into cash at no excessive cost.

The Company aims to maintain sufficient liquidity to manage its day to day operations in the short, medium and long term as well as sufficient buffer of liquid assets for covering sudden liquidity demands that may arise. To manage this risk the Company maintains a pool of liquid assets that represents at least 25% of its liabilities and should be equal to a minimum of Euro 1m, which is used



to meet short term liquidity demands (up to 3 months) as well as a buffer for unexpected cash demands.

#### C.5 Operational Risk

Operational Risk is the risk of loss arising in the Company from its people, processes, systems or the external environment which is a natural consequence of its business operations.

Operational Risks are assessed by the Company through the standard model of SII. This involves assessing Operational Risk through assessing the Company earned premium, provisions and expenses.

The Company also assesses Operational Risk through an internal assessment of its risks of people, processes, systems or the external environment affecting the business:

#### C.6 Other Material Risks

#### C.6.1 Reputational risk

The Company monitors and pays attention to customer complaints, in order to identify any potential reputational threats to the Company arising from unsatisfied customers.

#### C.6.2 Legal and compliance risk

The Company avoids any legal or compliance issues

#### C.7 Any other information

Stress test were performed as part of the ORSA exercise as follows:

- Scenario 1: Reduction in premiums by 15% in year 2020
- Scenario 2: Increase in loss ratio of motor business by 10% in year 2020
- Scenario 3: Increase in loss ratio of all lines by 5% in year 2020 and 2021
- Scenario 4: Default of Hellenic Bank in year 2020 (Reverse Stress)

The table below summarises the effects of each scenario to the Solvency position of the Company at year-end 2019 onwards.

Capital Requirements (31/12/2019)	Scenario 1	Scenario 2	Scenario 3	Scenario 4
SCR Ratio	125%	125%	125%	125%
MCR Ratio	120%	120%	120%	120%

Capital Requirements (31/12/2020)	Scenario 1	Scenario 2	Scenario 3	Scenario 4
SCR Ratio	121%	107%	113%	92%
MCR Ratio	119%	108%	114%	91%

Capital Requirements (31/12/2021)	Scenario 1	Scenario 2	Scenario 3	Scenario 4
SCR Ratio	115%	117%	106%	98%



MCR Ratio	118%	121%	111%	100%
MONTALIO	11070	121/0	11170	10070





# D. Valuation for Solvency Purposes



## Valuation for Solvency Purposes

#### D.1 Assets

#### **D.1.1 Summary of asset valuation**

As at the valuation date the values of Company assets are as follows:

€ 14,7M on an IFRS basis and

€ 13,3M on a SII basis.

The table that follows shows the valuation of the Company assets under an IFRS and Solvency II basis as at the valuation date:

	€ IFRS 31/12/2019	€ SII 31/12/2019
Goodwill	0	0
Other intangible assets	227,815	0
Property, plant & equipment held for own use	448,128	448,128
Investments (other than assets held for unit-linked funds)		
Property (other than own use)	3,995,000	3,995,000
Participations	0	0
Equities/other shares (other than participations) - listed	29,620	29,620
Bonds - Corporate (other)	563	563
Reinsurance recoverables		
Reinsurance share of TP - non-life excluding health	1,409,007	991,457
Reinsurance share of TP - health similar to non-life	61,226	69,331
Other reinsurance recoverables	121,533	121,533
Insurance and intermediaries	1,496,351	1,485,091
Deferred acquisition costs	749,140	0
Receivables (trade, not insurance)	466,687	466,687
Cash and cash equivalents	2,000,483	2,000,483
Short term bank deposits	3,665,590	3,665,590
Total assets (excluding other financial sector assets of groups)	14,671,143	13,273,483

All assets on the Solvency II Balance Sheet are valued on the same basis as in the financial statements. The total difference of €1,4M between the two bases is due to:

- the exclusion of "Other Intangible Assets" and "Deferred Acquisition Costs"; and
- the revaluation of the "Reinsurance Recoverables"



#### D.2 Technical provisions

#### **D.2.1 Summary of Technical Provisions valuation**

The technical provision results as at the valuation date for the Company are shown in the table below:

Line of Business	€ SII Best estimate liability 31/12/2019	€ SII Risk Margin 31/12/2019	€ SII Technical Provision 31/12/2019
Medical expense insurance	36,561	-	36,561
Income protection insurance	199,113	12,193	211,306
Fire and other damage to property insurance	770,789	17,221	788,010
Marine, aviation and transport insurance	1,214	303	1,517
Miscellaneous financial loss	485	92	577
Other motor insurance	950,581	45,867	996,448
Motor vehicle liability insurance	4,177,509	205,390	4,382,899
General liability insurance	901,332	49,405	950,737
Total	7,037,584	330,471	7,368,055

The technical provisions are taken as the sum of Best Estimate Liability (BEL) and Risk Margin (RM). These items are further explained below:

#### **Best Estimate Liability (BEL)**

The BEL calculation corresponds to the probability weighted average of future cash-flows taking account of the time value of money. The cash flows that make up the BEL components as at the valuation date is the total of the Claim Provisions reserves and the Premium Provisions.

Claim Provisions account for claims that have already incurred up to the valuation date and Premium Provisions account for future claims and expenses that are expected to arise given the inforce portfolio of the Company. The Company consistently closes its accounts on the 15<sup>th</sup> of December each year. Given this, any claim received between the 16<sup>th</sup> of December and 31/12/2019 is considered to be part of the following valuation year. However, since this is consistently applied every year, the IBNR (Incurred but Not Reported) factor of Claim Provisions appropriately account for these claims.

The time value of money is allowed by discounting using the risk-free yield curve for Euros (€) published by EIOPA.

#### Risk Margin (RM)

The risk margin is calculated by projecting the solvency capital requirement (SCR) for the run-off of existing business for 'non-hedgeable' risks. A prescribed cost of capital charge of 6% is applied and the result is then discounted at the risk-free rate to determine the risk margin.

The value of the RM is calculated in total and is then allocated to the lines of business (SII segments) based on the BEL requirement of each line.



### D.2.2 Liabilities: Valuation for Solvency purposes vs Valuation in Financial Statements

The tables that follow show a comparison between the liabilities as calculated for IFRS and SII purposes:

Liabilities	€ IFRS 31/12/2019	€ SII 31/12/2019
Gross Technical Provisions – Non-Life (excluding health)	8,070,616	7,120,188
TP calculated as a whole (Best estimate + Risk margin)	-	-
Best Estimate	-	6,801,910
Risk Margin	-	318,278
Gross Technical Provisions - health (similar to non-life)	294,058	247,867
TP calculated as a whole (Best estimate + Risk margin)	-	-
Best Estimate	-	235,674
Risk Margin	-	12,193
Total	8,364,674	7,368,055

The difference between the IFRS liabilities and the SII technical provisions are summarized below:

- 1. Difference in the way SII accounts for the premium reserves versus the way IFRS measures them
- 2. Liabilities are not discounted under IFRS whereas under Solvency II the Company must discount liabilities at the risk-free rate defined by EIOPA.
- 3. There is an explicit reinsurance default adjustment under SII

#### D.2.3 Transitional measures: Matching Adjustment

Not applicable.

D.2.4 Transitional Measures: Volatility Adjustment

Not applicable.

D.2.5 Transitional measures: Risk Free Interest Rate

Not applicable.

D.2.6 Transitional measures: Impact

Not applicable.



#### D.2.7 Recoveries from reinsurance and special purpose vehicles

#### D.2.7.1 Recoveries

The Company does not use any special purpose vehicles.

The Company reinsures its business, and this reduces the technical provision by lowering the BEL and consequently reducing the Capital Requirements, through building the reinsurance recoveries as an asset.

The table below shows a summary of the reinsurance recoveries on various segments written by the Company inclusive of the reinsurance default adjustments:

	Total Reinsurance BEL €	Reinsurance BEL Premiums provisions €	Reinsurance BEL Claim Provisions €
Medical expense insurance	-	-	-
Income protection insurance	69,331	101	69,230
Fire and other damage to property	511,084	61,445	449,639
General liability insurance	127,771	6,707	121,064
Marine, aviation and transport	579	579	-
Miscellaneous financial loss	99	99	-
Motor vehicle liability insurance	351,924	-	351,924
Other motor insurance	-	-	-
Total	1,060,788	68,931	991,857

The Reinsurance asset overall result ties back to the reinsurance assets as summarized in the asset section:

Assets	€ SII 31/12/2019
Reinsurance recoverables (excluding Other reinsurance Recoverables)	
Reinsurance share of TP - non-life excluding health	991,857
Reinsurance share of TP - health similar to non-life	68,931

#### D.2.8 Comparison with the previous reporting period

No material changes.



#### D.3 Other liabilities

#### D.3.1 Summary of the valuation of Other Liabilities

The table that follows analyses the valuation of the liabilities booked by the Company that related to liabilities other than technical provisions.

Liabilities	IFRS 31/12/2019	SII 31/12/2019
(Re)insurance accounts payable	544,355	544,355
Deferred tax liabilities	28,517	28,517
Provisions other than technical provisions	149,883	0
Insurance and intermediaries payables	456,553	456,553
Financial liabilities other than debts owed to credit institutions	339,029	339,029
Any other liabilities (excluding subordinated liabilities), not elsewhere shown	234,104	234,104
Total	1,752,441	1,602,558

#### D.4 Alternative methods for valuation

No alternative methods of valuation were used.

#### D.5 Any other information

None.





## E. Capital Management



## Capital Management

#### E.1 Own funds

#### **E.1.1 Structure, Amount and Quality of Owned Funds**

Own Funds as at the valuation date are €4,3M. The total amount of own funds is classified as Tier 1 capital and is broken down as follows:

	Basic Own Funds 31/12/2018 €	Basic Own Funds 31/12/2019 €
Ordinary share capital (net of own shares)	6,446,809	6,446,809
Retained earnings including profits from the year net of foreseable dividends	(1,838,420)	(1,898,584)
Other reserves from accounting balance sheet	4,947	5,801
Reconciliation reserve	(335,341)	(251,155)
Total Basic own funds	4,277,995	4,302,871

The total amount of Own Funds is used to support the SCR and the MCR

The differences between equity in financial statements and excess of assets over liabilities as calculated for solvency purposes is fully explained by the Reconciliation reserve.

There were no basic own-fund items subject to transitional arrangements.

There were no ancillary Own Funds.

There were no deductions from Own Funds.

#### E.2 Solvency Capital Requirement and Minimum Capital Requirement

#### E.2.1 SCR and MCR Results

The SCR of the Company as at the valuation date was €3.7m.

The MCR of the Company as at the valuation date was €3.7m.

The Company is not making any simplified calculations.

The Company does not use undertaking- specific parameters.



The results based on the standard formula of SII are shows below including the results of the MCR and SCR coverage ratios for the current and the previous valuation dates:

	€	€
	31/12/2018	31/12/2019
Market Risk Undiversified Capital Requirement	1,952,955	1,554,434
Property Risk	1,001,375	1,026,025
Equity Risk	56,846	10,970
Spread Risk	121,137	166,908
Concentration Risk	722,647	1,066,311
Currency Risk	50,950	12,455
Counterparty Default Risks	1,040,150	760,448
Health Risk Undiversified Capital Requirement	200,796	152,613
Premium & Reserves Risk	114,599	106,514
Health Catastrophe	86,197	85,743
Lapse Risk		4,769
Non-Life Risk Undiversified Capital Requirement	2,367,930	2,140,940
Premium & Reserves Risk	2,004,053	2,003,851
Catastrophe Risk	363,877	387,833
Lapse Risk	-	170,915
Total undiversified capital requirement	5,561,831	4,608,435
Diversification benefit	-2,107,656	-1,193,588
BSCR	3,454,175	3,414,847
Operational Risk	233,474	262,866
Tax adjustment	0	0
SCR	3,687,648	3,677,713
MCR	3,700,000	3,700,000
Own Funds	4,277,995	4,302,871
Coverage % of SCR to Own Funds	116%	117,00%
Coverage % of MCR to Own Funds	116%	116,29%

## E.3 Use of the duration-based Equity risk sub-module in the calculation of the Solvency Capital Requirement

Not applicable.

#### E.4 Differences between the Standard Formula and internal model

The Company did not use an internal model for the calculation of the Solvency Capital Requirement.

## E.5 Non-Compliance with the Minimum Capital Requirement and Solvency Capital Requirement

There was no breach of the Minimum Capital Requirements or Solvency Capital Requirements during the reporting period.



#### E.6 Any other information

None.





## **Appendix**



#### **Appendix – Quantitative Reporting Templates**

This Annex lists the annual quantitative templates submitted to the local Regulator on behalf of the Company for the valuation date.

The following templates are reproduced in this annex:

Code	Template name
S.02.01.02	Balance Sheet
S.05.01.02	Premiums, claims and expenses by line of business
S.05.02.01	Premiums, claims and expenses by country
S.17.01.02	Non-life Technical Provisions
S.19.01.21	Non-life Insurance claims
S.23.01.01	Own Funds
S.25.01.21	Solvency Capital Requirement – for undertakings on Standard Formula
S.28.01.01	Minimum Capital Requirement – only life or non-life insurance or reinsurance activity



#### Solvency II value S.02.01.01 Balance Sheet Assets Goodwill Deferred acquisition costs Intangible assets 0,00 Deferred tax assets 0,00 Pension benefit surplus 0,00 448.128,00 Property, plant & equipment held for own use 7.690.773,00 Investments (other than assets held for index-linked and unit-linked contracts) Property (other than for own use) 3.995.000,00 Holdings in related undertakings, including participations 0,00 **Equities** 29.620,00 Equities - listed 29.620,00 Equities - unlisted 0,00 563,00 Bonds Government Bonds 0,00 563,00 Corporate Bonds Structured notes 0,00 0,00 Collateralised securities Collective Investments Undertakings 0,00 0,00 **Derivatives** 3.665.590,00 Deposits other than cash equivalents 0,00 Other investments Assets held for index-linked and unit-linked contracts 0,00 Loans and mortgages 0,00 0,00 Loans on policies Loans and mortgages to individuals 0,00 Other loans and mortgages 0,00 Reinsurance recoverables from: 1.060.788,00 Non-life and health similar to non-life 1.060.788,00 991.457,00 Non-life excluding health 69.331,00 Health similar to non-life Life and health similar to life, excluding index-linked and unit-linked 0,00 Health similar to life 0,00 Life excluding health and index-linked and unit-linked 0,00 0,00 Life index-linked and unit-linked Deposits to cedants 0,00 1.485.091,00 Insurance and intermediaries receivables Reinsurance receivables 121.533,00 Receivables (trade, not insurance) 466.687,00 Own shares (held directly) 0,00 Amounts due in respect of own fund items or initial fund called up but not yet paid in 0,00 Cash and cash equivalents 2.000.483,00 Any other assets, not elsewhere shown **Total assets** 13.273.483,00



	Solvency II value
Liabilities	C0010
Technical provisions - non-life	7.368.054,00
Technical provisions - non-life (excluding health)	7.120.187,00
TP calculated as a whole	0,00
Best Estimate	6.801.909,00
Risk margin	318.278,00
Technical provisions - health (similar to non-life)	247.867,00
TP calculated as a whole	0,00
Best Estimate	235.674,00
Risk margin	12.193,00
Technical provisions - life (excluding index-linked and unit-linked)	0,00
Technical provisions - health (similar to life)	0,00
TP calculated as a whole	
Best Estimate	
Risk margin	
Technical provisions - life (excluding health and index-linked and unit-linked)	0,00
TP calculated as a whole	
Best Estimate	
Risk margin	
Technical provisions - index-linked and unit-linked	0,00
TP calculated as a whole	
Best Estimate	
Risk margin	
Other technical provisions	
Contingent liabilities	0,00
Provisions other than technical provisions	0,00
Pension benefit obligations	0,00
Deposits from reinsurers	0,00
Deferred tax liabilities	28.517,00
Derivatives	0,00
Debts owed to credit institutions	0,00
Financial liabilities other than debts owed to credit institutions	339.029,00
Insurance & intermediaries payables	456.553,00
Reinsurance payables	544.355,00
Payables (trade, not insurance)	0,00
Subordinated liabilities	0,00
Subordinated liabilities not in BOF	0,00
Subordinated liabilities in BOF	0,00
Any other liabilities, not elsewhere shown	234.104,00
Total liabilities	8.970.612,00
Excess of assets over liabilities	4.302.871,00



#### S.05.01.02 Premiums, claims and expenses by line of business

Non-life	Line of Busi	ness for: non-lif	e insurance and	l reinsurance ob reinsuran	•	business and a	ccepted propor	tional	Total
	Medical expense insurance	Income protection insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Miscella neous financial loss	
	C0010	C0020	C0040	C0050	C0060	C0070	C0080	C0120	C0200
Premiums written									
Gross - Direct Business	187.400,00	51.843,00	5.069.526,00	1.414.056,00	29.179,00	1.562.737,00	1.014.144,00	3.076,00	9.331.961,00
Gross - Proportional reinsurance accepted									0,00
Gross - Non-proportional reinsurance accepted									0,00
Reinsurers' share	0,00	3.570,00	398.252,00	111.086,00	19.713,00	1.122.933,00	135.311,00	1.207,00	1.792.072,00
Net	187.400,00	48.273,00	4.671.274,00	1.302.970,00	9.466,00	439.804,00	878.833,00	1.869,00	7.539.889,00
Premiums earned								·	
Gross - Direct Business	141.373,00	48.452,00	4.893.304,00	1.337.128,00	31.498,00	1.380.848,00	926.387,00	3.210,00	8.762.200,00
Gross - Proportional reinsurance accepted									0,00
Gross - Non-proportional reinsurance accepted									0,00
Reinsurers' share	0,00	14.847,00	398.252,00	111.086,00	21.490,00	1.012.951,00	113.263,00	1.641,00	1.673.530,00
Net	141.373,00	33.605,00	4.495.052,00	1.226.042,00	10.008,00	367.897,00	813.124,00	1.569,00	7.088.670,00
Claims incurred									
Gross - Direct Business	23.052,00	-69.618,00	2.468.809,00	771.938,00	1.699,00	407.299,00	147.076,00	0,00	3.750.255,00
Gross - Proportional reinsurance accepted									0,00



Gross - Non-proportional									0,00
reinsurance accepted									3,00
Reinsurers' share	0,00	436,00	7.656,00	-81,00	1.400,00	336.640,00	-9.590,00	0,00	336.461,00
Net	23.052,00	-70.054,00	2.461.153,00	772.019,00	299,00	70.659,00	156.666,00	0,00	3.413.794,00
Changes in other technical									
provisions									
Gross - Direct Business									0,00
Gross - Proportional									0.00
reinsurance accepted									0,00
Gross - Non-proportional									0,00
reinsurance accepted									0,00
Reinsurers' share									0,00
Net	0,00	0,00	0,00	0,00	0,00	0,00	0,00	0,00	0,00
Expenses incurred	49.712,00	90.601,00	2.528.490,00	639.647,00	5.094,00	246.413,00	396.213,00	952,00	3.957.122,00
Other expenses				<u> </u>		<u> </u>			-48.314,00
Total expenses								•	3.908.808,00



#### S.05.02.01 Premiums, claims and expenses by country

	C0010	C0020	C0030	C0040	C0050	C0060	C0070
Non-life	Home Country	1	5 countri ıms writt			_	Total Top 5 and home country
	C0080	C0090	C0100	C0110	C0120	C0130	C0140
Premiums written							
Gross - Direct Business	9.331.961,00						9.331.961,00
Gross - Proportional							0,00
reinsurance accepted							0,00
Gross - Non-proportional							0,00
reinsurance accepted							
Reinsurers' share	1.792.072,00						1.792.072,00
Net	7.539.889,00						7.539.889,00
Premiums earned							
Gross - Direct Business	8.762.200,00						8.762.200,00
Gross - Proportional							0,00
reinsurance accepted							0,00
Gross - Non-proportional							0,00
reinsurance accepted							
Reinsurers' share	1.673.530,00						1.673.530,00
Net	7.088.670,00						7.088.670,00
Claims incurred							
Gross - Direct Business	3.750.255,00						3.750.255,00
Gross - Proportional							0,00
reinsurance accepted							0,00
Gross - Non-proportional							0,00
reinsurance accepted							·
Reinsurers' share	336.461,00						336.461,00
Net	3.413.794,00						3.413.794,00
Changes in other technical provisions							
Gross - Direct Business							0,00
Gross - Proportional							
reinsurance accepted							0,00
Gross - Non-proportional							
reinsurance accepted							0,00
Reinsurers' share							0,00
Net	0,00						0,00
Expenses incurred	3.957.122,00						3.957.122,00
Other expenses							-48.314,00
Total expenses							3.908.808,00

Total Non-Life



#### S.17.01.02 Non-Life Technical Provisions

			Direct	business and accepted	proportional reinsu	rance			obligation
	Medical expense insurance	Income protection insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Miscellaneous financial loss	
	C0020	C0030	C0050	C0060	C0070	C0080	C0090	C0130	C0180
Technical provisions calculated as a whole	0,00	0,00	0,00	0,00	0,00	0,00	0,00	0,00	0,00
Total Recoverables from reinsurance/SPV and Finite Re after									0,00
the adjustment for expected losses due to counterparty default associated to TP calculated as a whole Technical provisions calculated as a sum of BE and RM									
Best estimate									
Premium provisions Gross - Total	36.561,00	11.258,00	1.835.299,00	661.299,00	1.214,00	180.751,00	184.692,00	484,00	2.911.558,00
Total recoverable from reinsurance/SPV and Finite Re after the adjustment	*	•	,	•	,	,	,	,	•
for expected losses due to counterparty default  Net Best Estimate of Premium	0,00	101,00	0,00	0,00	579,00	61.445,00	6.707,00	99,00	68.931,00
Provisions	36.561,00	11.157,00	1.835.299,00	661.299,00	635,00	119.306,00	177.985,00	385,00	2.842.627,00
Claims provisions									
Gross - Total	0,00	187.855,00	2.342.210,00	289.282,00	0,00	590.038,00	716.640,00	0,00	4.126.025,00
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	0,00	69.230,00	351.924,00	0,00	0,00	449.639,00	121.064,00	0,00	991.857,00
Net Best Estimate of Claims Provisions	0,00	118.625,00	1.990.286,00	289.282,00	0,00	140.399,00	595.576,00	0,00	3.134.168,00
Total best estimate - gross	36.561,00	199.113,00	4.177.509,00	950.581,00	1.214,00	770.789,00	901.332,00	484,00	7.037.583,00
Total best estimate - net	36.561,00	129.782,00	3.825.585,00	950.581,00	635,00	259.705,00	773.561,00	385,00	5.976.795,00
Risk margin  Amount of the transitional on Technical Provisions	0,00	12.193,00	205.390,00	45.867,00	303,00	17.221,00	49.405,00	92,00	330.471,00
TP as a whole									0,00
Best estimate									0,00
Risk margin									0,00
Technical provisions - total	36.561,00	211.306,00	4.382.899,00	996.448,00	1.517,00	788.010,00	950.737,00	576,00	7.368.054,00
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	0,00	69.331,00	351.924,00	0,00	579,00	511.084,00	127.771,00	99,00	1.060.788,00
Technical provisions minus recoverables from reinsurance/SPV and Finite Re- total	36.561,00	141.975,00	4.030.975,00	996.448,00	938,00	276.926,00	822.966,00	477,00	6.307.266,00



#### S.19.01.21 Non-Life insurance claims

**Total Non-life business** 

Accident year
/
underwriting
year
Accident Year

Gross Claims Pa	id (non-cumulative)	)											
(absolute amour	nt)												
Year	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170 In Current year	C0180 Sum of years (cumulative)
	0	1	2	3	4	5	6	7	8	9	10 & +		
Prior											41.194,00	41.194,00	41.194,00
N-9	1.702.277,00	1.391.809,00	323.830,00	43.669,00	284.831,00	88.323,00	55.548,00	36.485,00	71.705,00	12.260,00		12.260,00	4.010.737,00
N-8	5.127.756,00	22.044.780,00	286.989,00	58.520,00	103.883,00	19.850,00	92.250,00	11.816,00	61.628,00		•	61.628,00	27.807.472,00
N-7	1.410.402,00	827.551,00	136.309,00	22.761,00	51.408,00	24.162,00	20.298,00	55.802,00		•		55.802,00	2.548.693,00
N-6	1.235.944,00	554.456,00	112.285,00	70.531,00	68.328,00	-9.616,00	10.710,00					10.710,00	2.042.638,00
N-5	1.389.860,00	689.126,00	258.054,00	414.860,00	16.941,00	150,00						150,00	2.768.991,00
N-4	1.593.162,00	630.195,00	552.599,00	21.297,00	330.334,00							330.334,00	3.127.587,00
N-3	1.565.869,00	810.368,00	7.508,00	57.210,00								57.210,00	2.440.955,00
N-2	1.507.320,00	666.470,00	125.634,00									125.634,00	2.299.424,00
N-1	1.811.034,00	1.144.055,00		-								1.144.055,00	2.955.089,00
N	2.540.929,00											2.540.929,00	2.540.929,00
											Total	4.379.906,00	52.583.709,00



Gross	undiscounted B	est Estimate C	laims Provisio	ns									
(absolu	ute amount)												
Year	C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300		Year end (discounted data)
	0	1	2	3	4	5	6	7	8	9	10 & +		
Prior											198.811,15		200.249,78
N-9	0,00	0,00	0,00	0,00	0,00	0,00	0,00	0,00	0,00	192.646,04	<u>"</u>		193.995,89
N-8	0,00	0,00	0,00	0,00	0,00	0,00	0,00	0,00	57.829,57				58.112,92
N-7	0,00	0,00	0,00	0,00	0,00	0,00	0,00	126.967,45					127.818,54
N-6	0,00	0,00	0,00	0,00	0,00	0,00	543.463,46						546.933,34
N-5	0,00	0,00	0,00	0,00	0,00	205.561,65							206.874,63
N-4	0,00	0,00	0,00	0,00	88.063,74		-						88.630,93
N-3	0,00	0,00	0,00	184.728,11									185.976,07
N-2	0,00	0,00	247.702,90										249.146,16
N-1	0,00	655.940,74											660.012,28
N	1.577.286,14												1.586.939,96
												Total	4.104.690,50



#### S.23.01.01 Own Funds

Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35

Ordinary share capital (gross of own shares)

Share premium account related to ordinary share capital Initial funds, members' contributions or the equivalent basic own-fund item for mutual and mutual-type undertakings Subordinated mutual member accounts

Surplus funds

Preference shares

Share premium account related to preference shares

Reconciliation reserve

Subordinated liabilities

An amount equal to the value of net deferred tax assets Other own fund items approved by the supervisory authority as basic own funds not specified above

Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

#### **Deductions**

Deductions for participations in financial and credit institutions

Total basic own funds after deductions

Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
C0010	C0020	C0030	C0040	C0050
6.446.809,00	6.446.809,00		0,00	
0,00	0,00		0,00	
0,00	0,00		0,00	
0,00		0,00	0,00	0,00
0,00	0,00			
0,00		0,00	0,00	0,00
0,00		0,00	0,00	0,00
-2.143.938,00	-2.143.938,00			
0,00		0,00	0,00	0,00
0,00				0,00
0,00	0,00	0,00	0,00	0,00

0,00

0,00				
4.302.871,00	4.302.871,00	0,00	0,00	0,00



#### **Ancillary own funds**

Unpaid and uncalled ordinary share capital callable on demand Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand

Unpaid and uncalled preference shares callable on demand A legally binding commitment to subscribe and pay for s ubordinated liabilities on demand

Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC

Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC

Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC

Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC Other ancillary own funds

**Total ancillary own funds** 

#### Available and eligible own funds

Total available own funds to meet the SCR Total available own funds to meet the MCR Total eligible own funds to meet the SCR Total eligible own funds to meet the MCR

SCR
MCR
Ratio of Eligible own funds to SCR
Ratio of Eligible own funds to MCR

0,00		
0,00		
0,00		
0,00		
0,00		
0,00		
0,00		
0,00		
0,00		
0,00	0,00	0,00

4.302.871,00	4.302.871,00	0,00	0,00	0,00
4.302.871,00	4.302.871,00	0,00	0,00	
4.302.871,00	4.302.871,00	0,00	0,00	0,00
4.302.871,00	4.302.871,00	0,00	0,00	

3.677.774,99
3.700.000,00
117,00%
116,29%



Reconciliation reserve	C0060
Excess of assets over liabilities	4.302.871,00
Own shares (held directly and indirectly)	0,00
Foreseeable dividends, distributions and charges	
Other basic own fund items	6.446.809,00
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	0,00
Reconciliation reserve	-2.143.938,00
Expected profits	
Expected profits included in future premiums (EPIFP) – Life business	
Expected profits included in future premiums (EPIFP) –	
Non- life business	
Total Expected profits included in future premiums (EPIFP)	0,00



#### S.25.01.01 - Solvency Capital Requirement

Article 112	Regular reporting				
	Net solvency capital requirement	Gross solvency capital requirement	Allocation from adjustments due to RFF and Matching adjustments portfolios	USP	Simplifications
	C0030	C0040	C0050	C009 0	C0120
	1.554.432,05	1.554.432,05	0,00		
	760.447,89	760.447,89	0,00		
			0,00		
	152.852,58	152.852,58	0,00		
	2.140.953,62	2.140.953,62	0,00		
	-1.193.777,15	-1.193.777,15			
			•		
		0,00			
			•		
	3.414.908,99	3.414.908,99			
	C0100				
	262.866,00				
	0,00				

Counterparty default risk Life underwriting risk Health underwriting risk Non-life underwriting risk Diversification

Intangible asset risk

Market risk

**Basic Solvency Capital Requirement** 

**Calculation of Solvency Capital Requirement** 

Adjustment due to RFF/MAP nSCR aggregation Operational risk

Loss-absorbing capacity of technical provisions



Loss-absorbing capacity of deferred taxes

Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC

**Solvency Capital Requirement excluding capital add-on** 

Capital add-ons already set

Solvency capital requirement

2 (77 774 00
3.677.774,99
3.677.774,99
3.011.117,33

#### Other information on SCR

Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirements for remaining part

Total amount of Notional Solvency Capital Requirements for ring fenced funds

Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios

Diversification effects due to RFF nSCR aggregation for article 304 Method used to calculate the adjustment due to RFF/MAP nSCR aggregation

Net future discretionary benefits

No adjustment
0,00

#### Approach to tax rate

Approach based on average tax rate

C0109	

#### Calculation of loss absorbing capacity of deferred taxes

#### DTA

DTA carry forward
DTA due to deductible temporary differences

DTL

Before the shock	After the shock	LAC DT
C0110	C0120	C0130
28.517,00	28.517,00	



#### LAC DT

LAC DT justified by reversion of deferred tax liabilities LAC DT justified by reference to probable future taxable economic profit

LAC DT justified by carry back, current year LAC DT justified by carry back, future years Maximum LAC DT

Solvency	and Financial Condition	on Report



#### S.28.01.01 Minimum Capital Requirement – Only life or only non-life insurance or reinsurance activity

Linear formula component for non-life insurance and reinsurance obligations

C0010

MCR<sub>NL</sub> Result

1.218.813,49

Medical expense insurance and proportional reinsurance				
Income protection insurance and proportional reinsurance				
Workers' compensation insurance and proportional reinsurance				
Motor vehicle liability insurance and proportional reinsurance				
Other motor insurance and proportional reinsurance				
Marine, aviation and transport insurance and proportional reinsurance				
Fire and other damage to property insurance and proportional reinsurance				
General liability insurance and proportional reinsurance				
Credit and suretyship insurance and proportional reinsurance				
Legal expenses insurance and proportional reinsurance				
Assistance and proportional reinsurance				
Miscellaneous financial loss insurance and proportional reinsurance				
Non-proportional health reinsurance				
Non-proportional casualty reinsurance				
Non-proportional marine, aviation and transport reinsurance				
Non-proportional property reinsurance				

Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
C0020	C0030
36.561,00	187.401,00
129.782,00	48.273,00
0,00	0,00
3.825.585,00	4.671.274,00
950.581,00	1.302.971,00
635,00	9.466,00
259.705,00	439.804,00
773.561,00	878.833,00
0,00	0,00
0,00	0,00
0,00	0,00
385,00	1.869,00
0,00	0,00
0,00	0,00
0,00	0,00

0,00

0,00



## Linear formula component for life insurance and reinsurance obligations C0040 MCR<sub>L</sub> Result 0,00

Obligations with profit participation - guaranteed benefits
Obligations with profit participation - future discretionary benefits
Index-linked and unit-linked insurance obligations
Other life (re)insurance and health (re)insurance obligations
Total capital at risk for all life (re)insurance obligations

Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk	
C0050	C0060	

Overall MCR calculation	C0070
Linear MCR	1.218.813,49
SCR	3.677.774,99
MCR cap	1.654.998,74
MCR floor	919.443,75
Combined MCR	1.218.813,49
Absolute floor of the MCR	3.700.000,00

**Minimum Capital Requirement** 

3.700.000,00